



October 13, 2009

Subject: Henkel (Emerson & Cuming) Production Plant Closures/Relocation

Dear Valued Customer:

We were recently informed by Henkel Corporation of plans to consolidate global production facilities to improve the efficiency and consistency of their Emerson & Cuming product line. These plans include phasing-out older plants and transferring production to state-of-the-art sites within their manufacturing network.

Henkel facilities receiving the transferred manufacturing operations were selected based upon their ability to provide world class service, uninterrupted supply, manufacturing expertise and more precise alignment with geographic customer requirements.

Henkel and E.V. Roberts are committed to providing a seamless transition to customers during these production improvements. The attached notification letter from Henkel includes a timeline for facility changes that may affect the products you may currently purchase from us.

Henkel has also provided technical data to assure statistical matching and equivalency testing for the products you purchase. We encourage you to review Henkel's White Papers and more details on the transition at: <http://www.evrobotics.com/henkeltransition.html>. To help ensure product consistency, we will be also happy to provide you with samples to evaluate product from the new manufacturing facilities.

E.V. Roberts wants to minimize any inconvenience this may cause. Henkel is confident that these manufacturing enhancements will make significant improvement in the daily operations of our customers. In the meantime, we are committed to facilitating a seamless transition for you.

In addition to this official notification letter, your E.V. Roberts Customer Service Representative will be making direct contact with your company to assist you with this transition. Henkel and E.V. Roberts will be happy to provide samples should you need them to evaluate product from the new plant locations. If you prefer to contact us, please call 1-800-374-3872 to get more information, ask questions or arrange for product samples and re-qualification.

Thank you very much. Your patience and patronage are appreciated.

Sincerely,

Tracey Robel
Vice President, Materials